

P.S.C. KY. NO. \_\_\_\_\_  
CANCELLING P.S.C. KY.NO. \_\_\_\_\_

**EASTERN ROCKCASTLE WATER ASSOCIATION**  
P.O. BOX 540  
MT. VERNON, KY 40456

**TARIFF**  
RATES & CHARGES  
AND  
RULES & REGULATIONS  
FOR FURNISHING  
WATER SERVICE  
AT

ORLANDO, CLIMAX, THREE LINKS, RED HILL, LAMARO, TRACE BRANCH, SAND HILL, SAND  
SPRINGS, AND PONGO SECTIONS OF ROCKCASTLE COUNTY, KENTUCKY  
RICE HILL, ROBINSON ROAD, AND WOLF PEN ROAD IN JACKSON COUNTY, KENTUCKY

FILED WITH THE  
PUBLIC SERVICE COMMISSION  
OF  
KENTUCKY

DATE OF ISSUE \_\_\_\_\_  
Month/Date/Year

DATE EFFECTIVE \_\_\_\_\_  
Month/Date/Year

ISSUED BY Michael P. McPhee  
(Signature of Officer)

TITLE PRESIDENT

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**  
**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**  
TARIFF BRANCH  
Brent Kirtley  
EFFECTIVE  
**12/10/2012**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McQuinn \_\_\_\_\_

SIGNATURE OF OFFICER

TITLE PRESIDENT \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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## SECTION 1: GENERAL INFORMATION

The provisions of this tariff are in addition to and subject to Commonwealth of Kentucky statutes and Public Service Commission regulations.

Any inconsistencies herein shall be interpreted in favor of the appropriate body of law.

This tariff will uniformly apply to all customers of the utility, and no employee or commissioner of the utility is permitted to make any exception to any portion of this tariff without PSC acceptance and/or approval.

1. All customers must grant, convey, or cause to be granted or conveyed to the utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the utility's facilities in order to provide service.
2. Each prospective customer desiring water service must sign the utility's Water Service Contract before service is supplied by the utility.
3. No customer may resell water except under the terms of a special contract executed by the utility and accepted or approved by the PSC.
4. A customer shall notify the utility immediately if there is problem with the service or if an accident occurs that affects the water system.
5. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.
6. Bills and notices from the utility will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice, nor will the customer be excused from the payment of any bill or any performance required in the notice.
7. Billing Cycle - Water service will be billed monthly.

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DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McQueen

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
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PSC KY NO. \_\_\_\_\_

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

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**SECTION 2: WATER RATES AND CHARGES**

3/4" Meter

First 2,000 Gallons  
Over 2,000 Gallons

Rates

\$28.28 Minimum Bill  
11.53 Per 1,000 Gallons

1" Meter

First 5,000 Gallons  
Over 5,000 Gallons

\$62.87 Minimum Bill  
11.53 Per 1,000 Gallons

2" Meter

First 15,000 Gallons  
Over 15,000 Gallons

\$178.17 Minimum Bill  
11.53 Per 1,000 Gallons

Leak Adjustment Rate

Customers average monthly bill plus

\$3.86 Per 1,000 Gallons

DATE OF ISSUE September 17, 2014  
MONTH / DATE / YEAR

DATE EFFECTIVE May 15, 2015  
MONTH / DATE / YEAR

ISSUED BY   
SIGNATURE OF OFFICER

TITLE President

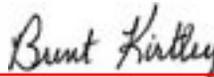
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO.

\_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH



EFFECTIVE

**5/15/2015**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 2: WATER RATES AND CHARGES (continued)**

Credit/Debit Cards.

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is declined, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

DATE OF ISSUE 5/22/13  
MONTH / DATE / YEAR

DATE EFFECTIVE 7/1/13  
MONTH / DATE / YEAR

ISSUED BY Geary O. Shaluford  
SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE  
NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <u>Brent Kirtley</u>
EFFECTIVE <b>7/1/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
served by Easter Rockcastle Water Assn., Inc.  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

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RATES AND CHARGES

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SECTION 3: DEPOSIT POLICY

1. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly.
2. Deposit amount(s) shall be as follows:
  - a. 5/8" X 3/4" METER \$100.00
  - b. 1" Meter \$190.00
  - c. 2" Meter \$270.00
3. Service will be refused or discontinued if payment of deposit is not made.
4. Deposits may be waived for a customer showing satisfactory credit or payment history with the following criteria being considered: (a) previous history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit; (b) Whether the customer has an established income or line of credit; (c) Length of time the customer has resided or been located in the area; (d) Whether the customer owns the property to be served; (e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit
5. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.
6. Deposits will be refunded to customers upon termination of service.

DATE OF ISSUE February 28, 2013  
Month / Date / Year

DATE EFFECTIVE April 7, 2013  
Month / Date / Year

ISSUED BY Michael McGuire  
Michael McGuire

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>4/7/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

EASTERN ROCKCASTLE WATER ASSOCIATIO  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**SECTION 4: SPECIAL NON RECURRING CHARGES continued**

**Service Related Charges:**

1. Service Call / Investigation Charge: \$ 35.00

Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

2. Service Disconnection Charge: \$ 35.00

Will be assessed to disconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations.

3. Service Reconnection Charge: \$ 35.00

Will be assessed to disconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations.

4. After Hours Service Reconnection Charge: \$ 45.00

Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations.

5. Meter Read Charge. \$ 35.00

Will be assessed when a customer that is required to read their own meter fails to do so for two (2) consecutive months and the Association has to send an employee out to read it for the customer.

DATE OF ISSUE 09/17/14 MONTH / DATE / YEAR

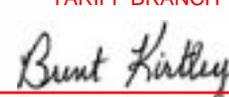
DATE EFFECTIVE 05/15/2015 MONTH / DATE / YEAR

ISSUED BY  SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY</b>
<b>PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN</b> EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE <b>5/15/2015</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

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\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 4: SPECIAL NON RECURRING CHARGES continued**

**Meter Related Charges:**

1. Meter Connection /Tap-On Charge: \$ 875.00

Will be assessed to hook up a new meter connection/tap-on. An additional charge consisting of the actual costs involved shall apply when rock is encountered.

2. Meter Turn-On Charge: \$ 35.00

Will be assessed for new service turn-ons, seasonal turn-ons, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

3. Meter Relocation Charge/Re-setting Charge: \$ Actual Cost

Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, modified or re-set a meter that has been removed at the customer's request. Those requesting a change must reimburse the utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

4. Meter Re-read Charge: \$ 35.00

Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

5. Meter Test Charge: \$ 50.00

Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. The utility will perform such test on any meter upon written request of any customer if the request is not made more than once every twelve (12) months.

DATE OF ISSUE November 5, 2012

MONTH / DATE / YEAR

DATE EFFECTIVE December 10, 2012

MONTH / DATE / YEAR

ISSUED BY Michael P. McPherson

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**SECTION 4: SPECIAL NON RECURRING CHARGES**

**Billing Related Charges:**

1. Returned Check Charge \$30.00

Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

2. Late Payment Charge: 10% (T)

Will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The late payment charge may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional late payment charges shall not be assessed on unpaid late payment charges. (T)  
(T)

DATE OF ISSUE June 15, 2015  
Month / Date / Year

DATE EFFECTIVE July 25, 2015  
Month / Date / Year

ISSUED BY [Signature]  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH
<u>Brent Kirtley</u>
EFFECTIVE <b>7/25/2015</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
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PSC KY NO. \_\_\_\_\_

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 5: SERVICE CONNECTIONS**

1. The connection between its distribution main and the customer's premises, including the meter and meter box, shall be furnished by and installed at the expense of the utility, which will recoup this expense by assessing the customer a charge approved by the PSC.
2. All taps and connections to the mains of the utility must be made by or under the direction and supervision of the utility.
3. In areas where the distribution system follows well-defined streets and roads, the customer's point of service shall be located at that point on or near the street right-of way or property line most accessible to the utility from its distribution system.
4. In areas where the distribution system does not follow streets and roads, the point of service shall be located as near the customer's property line as practicable. Prior to installation of the meter the utility shall consult with the customer as to the most practical location.
5. The utility will own and be responsible for the maintenance of all meters and reserves the right to approve the size and type of meter used.
6. The utility strictly prohibits a cross connection of its system with any other source.
7. The utility requires a visual inspection by utility personnel of any connection before being covered. The utility may substitute its inspection with an inspection by the appropriate state or local plumbing inspector, if proof of inspection is presented to the utility by the customer.
8. Customers requiring larger than 5/8" x 3/4" meters shall pay the actual cost.
9. An additional charge shall be made for meter connections where rock is encountered, such rock condition being defined as limestone or other hard stratified material in a continuous volume of at least one cubic yard or more and which cannot be removed using ordinary excavation equipment. The charge shall be applied per linear trench foot and shall not exceed the actual cost of excavation.

DATE OF ISSUE \_\_\_\_\_

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ISSUED BY Michael P. McRae

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 6: SERVICE LINES**

1. The service line is the pipe from the outlet side of the water meter to the point of usage. The applicant/customer owns and is responsible for the service line from the outlet side of the water meter (or point of service) to the point of usage, must furnish and lay the necessary pipe of the service line, and is financially responsible for all costs associated with the installation and maintenance of the service line plumbing.
2. The service line shall be laid at least thirty (30) inches in depth, shall not be less than three-fourths (3/4) inch in size, and shall be installed, maintained, and repaired in accordance with all applicable statutes, regulations, and codes.
3. The service line trench shall be left open and the pipe uncovered to allow the utility to visually inspect the connecting line. The utility may substitute for its inspection an inspection by the appropriate state or local plumbing inspector, if proof of that inspection is presented to the utility by the applicant/customer.
4. If the applicant/customer has a point of usage at a higher elevation than the meter, he/she shall consult with an engineering firm to properly size the service line from the meter to the point of usage.
5. If the applicant/customer desires a higher than normal pressure, he/she shall make provisions for an individual pressure booster system for the service line, subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
6. If the applicant/customer has boilers and/or pressure vessels that receive water from the utility, he/she shall provide a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be interrupted or discontinued.
7. If the applicant/customer has used or is using a well, he/she shall provide the utility access to perform an inspection to verify the well is properly separated from the system.

DATE OF ISSUE \_\_\_\_\_

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MONTH / DATE / YEAR

ISSUED BY Michael P. McFalls

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 7: MULTIPLE CONNECTIONS on a SINGLE METER**

With the exception of existing connections, the existence of a special contract or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.

For existing connections, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:

- 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
- 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units the meter serves. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated according to currently approved rates.
- 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption.

DATE OF ISSUE \_\_\_\_\_  
MONTH / DATE / YEAR

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ISSUED BY Michael P. McKeen  
SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE  
NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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## SECTION 8: LEAK ADJUSTMENT POLICY

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a leak adjustment under the following conditions:

1. The customer must request a leak adjustment in writing to the utility.
2. The customer must provide a plumber's statement or other proof showing the leak has been repaired.
3. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be charged at the per thousand gallon leak adjustment rate. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her average bill plus the per thousand gallon leak adjustment rate for the remainder of the water that passed through the meter.
4. If meter readings are not available for an entire twelve-month period, the average usage of similar customer loads shall be used for comparison purposes for the calculation.
5. Only one (1) leak adjustment will be made for a specific service location during any given twelve-month period.
6. Wholesale customers are not eligible for this Leak Adjustment Policy.
7. The leak adjustment rate shall be the rate at which the Utility purchases its water plus 10% to cover pumping costs.

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DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McArthur \_\_\_\_\_

SIGNATURE OF OFFICER

TITLE PRESIDENT \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

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**12/10/2012**

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Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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## SECTION 9: BILL ADJUSTMENTS

### 1. Fast or Slow Reading Meters

- a. If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
- b. If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility will immediately determine the period during which the error has existed, and will re-compute and adjust the customer's bill to either provide a refund to the customer or collect any under-billed amount.
- c. The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the customer's account will be credited or the over-billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any under-billing to be made over a period shorter than a period coextensive with the under-billing.

2. Meter Read Failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the bill.

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DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McRae

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

**SECTION 10: BILLING; COLLECTIONS; PENALTIES.**

1. Customers that do not have radio read meters are required to read their own meter each month. The readings must be recorded on the prior month's billing stub and returned to the Association for billing purposes by the end of each month. The Association will read each non-radio read meter one time per year. A Meter Read Charge will be assessed when a non-radio read customer fails to read their meter for two (2) consecutive months and the Association sends an employee to read the non-radio read meter for the customer. The amount of the charge is set forth in Section 4 of this tariff.
2. The rates or charges aforesaid shall be billed monthly on or about the last day of each month.
3. Bills for such service shall be due on or before the fifteenth (15<sup>th</sup>) day of the month and payable by mail or in person.
4. Payments must be received, not postmarked, before the close of business on the 15<sup>th</sup> day of the month. Eastern Rockcastle Water Association is not responsible for the United States Postal Service.
5. If a bill is not paid as aforesaid within such 15 day period, such bill shall be deemed delinquent, and there shall be imposed a late payment charge in an amount equal to ten percent (10%) of the charges (other than sales tax) shown on the face amount of said bill not so paid. The late payment charge may be assessed only once on any bill for rendered services. If a bill is not paid within the first five (5) business days after becoming delinquent (20 days after rendition), service will be subject to disconnection.

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DATE OF ISSUE June 15, 2015  
Month / Date / Year

DATE EFFECTIVE July 25, 2015  
Month / Date / Year

ISSUED BY \_\_\_\_\_  
(Signature of Officer)

TITLE President

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
EXECUTIVE DIRECTOR  
TARIFF BRANCH

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EFFECTIVE  
**7/25/2015**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 11: TERMINATION OF SERVICE**

**Utility Initiated Refusal of Service and Termination of Service With Advance Notice:**

The utility may refuse or terminate service to a customer if the following conditions exist provided the customer has been given proper written notice pursuant to PSC laws and regulations along with notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

1. For noncompliance with the utility's tariff or PSC laws and regulations, the utility may refuse service or terminate service with proper advance notice.
2. For dangerous conditions, the utility may refuse service until any and all dangerous conditions have been properly corrected.
3. For refusal of access, the utility may refuse service or terminate service with proper advance notice.
4. For outstanding indebtedness, the utility may refuse service until the customer has paid the outstanding debt.
5. For noncompliance with state, local, or other codes, the utility may refuse service or terminate service with proper advance notice.
6. For non-payment of bills, a utility may terminate service with proper advance notice.

DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McHenry

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 11: TERMINATION OF SERVICE continued**

**Termination of Service – Delinquency:**

If a bill is not paid after remaining delinquent for 5 days (20 days after rendition), the utility shall mail or deliver to the customer a five (5) day written notice of the utility's intent to terminate service. If payment is not made within five business days of the date of the written notice, the utility shall thereupon turn off the water of such delinquent customer and may further enjoin the use of the water facilities of the utility until payment in full is made. If any deadline date specified falls on a Sunday or on a legal holiday, such deadline shall not expire until the end of the next business day. If such water service is disconnected by the utility; a reconnection of such service shall not be made until the customer or user pays all charges and penalties owed, plus the amount of disconnection and reconnection charges, and a deposit if no deposit exists on the account.

**Customer Requested Termination of Service:**

Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period.

**Emergency Termination of Service:**

If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises the service will be terminated immediately.

DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McFlin

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY</b> <b>PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN</b> <b>EXECUTIVE DIRECTOR</b>
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 11: TERMINATION OF SERVICE continued**

**Utility Initiated Refusal of Service or Termination of Service Without Advanced Notice:**

The utility may refuse or terminate service to a customer if the following conditions exist without an advance termination notice. Within 24 hours after termination, the utility shall send written notification to the customer stating the reason(s) for termination and providing notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

1. For dangerous conditions relating to the utility's service.
2. Unauthorized service by illegal use or theft.
3. Extensions or additions to an existing service connection that have not been approved by the utility.
4. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
5. Resale of water except under the terms of a special contract executed by the utility and approved by the PSC.
6. Waste or misuse of water due to improper, imperfect, or deteriorated service pipes.
7. Tampering with the meter, meter seal, valves, or other system facilities, or permitting such tampering by others.
8. Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility.

DATE OF ISSUE \_\_\_\_\_

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MONTH / DATE / YEAR

ISSUED BY Michael P. McPherson

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <u>Brent Kirtley</u>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 11: TERMINATION OF SERVICE continued**

**Utility Initiated Termination of Service – Exceptions.**

The utility will not terminate service to a customer if the following conditions exist:

1. If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.
2. If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
3. If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.

DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McGinnis

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

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CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 12: FIRE DEPARTMENT USE**

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a penalty of \$ for each failure to submit a report in a timely manner.

A non-reporting user shall also be assessed a penalty of \$ 50.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE \_\_\_\_\_

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MONTH / DATE / YEAR

ISSUED BY Michael P. McGuire  
SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <u>Brent Kirtley</u>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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**SECTION 13: WATER MAIN EXTENSIONS**

1. Normal extension. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
2. Other extensions:
  - a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility will require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the utility by the applicant/customer(s), based on the average estimated cost per foot of the total extension.
  - b) Each year, for a refund period of not less than ten (10) years, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals there from. Total amount refunded shall not exceed the amount paid the utility. No refund shall be made after the refund period ends.
3. The utility may make extensions under different arrangements if such arrangements have received prior approval of the PSC.

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DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McV... \_\_\_\_\_

SIGNATURE OF OFFICER

TITLE PRESIDENT \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

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CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 14: EXTENSION PROCEDURES for DEVELOPERS and/or NEW SUBDIVISIONS.**

1. An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year, for a refund period of not less than ten (10) years, the utility shall refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) feet of the extension installed for each new customer connected during the year whose service line is directly connected to the extension installed by the developer, and not to extensions or laterals there from. Total amount refunded shall not exceed the amount paid to the utility. No refund shall be made after the refund period ends.
2. The utility may also, upon Public Service Commission approval, contract privately with owners or developers of subdivisions for the installation of water service for the subject subdivision. The owners/developers, pursuant to these contracts, extend mains and install water service at their expense. The utility would not accept nor receive any contribution, cost reimbursement, or deposit from any customer (lot owner) in this circumstance and as contemplated by 807 KAR 5:066 -Section 11 (2)(a), and therefore, 807 KAR 5:066 Section 11(2)(b)(1) or (2) or (3) would not apply to the utility with regard to newly-developed subdivisions.
3. The utility or its designated representative shall approve such an extension before construction begins.
4. Nothing contained herein shall be construed to prohibit the utility from contracting to make extensions under different arrangements if such arrangements have received the prior approval of the PSC.

DATE OF ISSUE \_\_\_\_\_

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MONTH / DATE / YEAR

ISSUED BY Michael P. McLean

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 15: LEGAL DISCLAIMERS**

1. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No person shall be entitled to damages or for any portion of a payment refunded for any system failure or interruption of service which is deemed necessary.
2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance or equipment which is a part of the utility's water system. Any person violating this provision will be subject to discontinuance of water service and shall be assessed the cost of repairing or replacing the utility's facilities.
3. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, then the cost of necessary repairs or replacements shall be paid by the customer of the utility and any liability otherwise resulting shall be that of the customer.
4. For purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

DATE OF ISSUE \_\_\_\_\_

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MONTH / DATE / YEAR

ISSUED BY Michael P. McSwain

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**SECTION 16: SAMPLE BILL**

					FIRST CLASS MAIL U.S. POSTAGE PAID  PERMIT NO.	
ACCOUNT SERVICE AT DATES						
SVC	PREVIOUS	CURRENT	USAGE	CODE		
					BILL DATE NET BILL	
					GROSS BILL DUE AFTER	
RETURN SERVICE REQUESTED						
GROSS DUE AFTER		NET DUE NOW				

DATE OF ISSUE \_\_\_\_\_  
MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_  
MONTH / DATE / YEAR

ISSUED BY Michael P. McLeod  
SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**  
**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**  
TARIFF BRANCH  
Brent Kirtley  
EFFECTIVE  
**12/10/2012**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

**SECTION 16: SAMPLE BILL**

ENCLOSE THIS STUB  
WHEN PAYING BY MAIL  
FOR PROPER CREDIT

CODES: WT = WATER  
SWR = SEWER  
GS = GAS

UC (USAGE CODES):  
E = ESTIMATED  
M = METER CHANGE

**NOT RESPONSIBLE  
FOR MAIL DELIVERY**

APPROVED BY STATE BOARD OF ACCOUNTS

DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McLean

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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**SECTION 17: WATER SERVICE AGREEMENT**

DATE OF ISSUE \_\_\_\_\_

MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_

MONTH / DATE / YEAR

ISSUED BY Michael P. McHenry

SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE

NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

**12/10/2012**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

LOCATION OF PROPERTY TO BE SERVED:

CUSTOMER BILLING ADDRESS:

Name \_\_\_\_\_  
Road/ Route \_\_\_\_\_  
City/ State/ Zip \_\_\_\_\_  
Phone \_\_\_\_\_

Name \_\_\_\_\_  
Road/ Route \_\_\_\_\_  
City/ State/ Zip \_\_\_\_\_  
Phone \_\_\_\_\_

**WATER SERVICE CONTRACT**

This contract entered into between \_\_\_\_\_, hereinafter called "USER"  
THE UNDERSIGNED

and the \_\_\_\_\_, hereinafter called "SUPPLIER" that  
WATER UTILITY

WHEREAS the USER desires to purchase water from the SUPPLIER, the USER hereby enters into this service contract as required by the SUPPLIER.

NOW THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

SECTION 1. The SUPPLIER shall furnish, subject to the limitations set out in its rules, regulations, and tariffs now in force or as hereafter duly and legally supplemented, amended, or changed, such quantity of water as the USER may desire in connection with the property to be served by this agreement as listed above.

SECTION 2. The USER agrees to comply with and be bound by the rules, regulations, and tariffs now in force or as hereafter duly and legally supplemented, amended, or changed. The USER agrees to pay for water at such rates, time, and place as shall be determined by the SUPPLIER, and agrees to the imposition of such penalties for non-compliance as set out in the SUPPLIER's rules, regulations, and tariffs now in force or as hereafter duly and legally supplemented, amended, or changed.

The USER agrees to pay the SUPPLIER a deposit of \$ \_\_\_\_\_ as set out in the SUPPLIER's approved tariff.

The USER installs and maintains, at his/her own expense, the service line that begins at the meter and extends to the dwelling or place of use and connects his/her service line to the water distribution system. The USER may install, at his/her own expense, a cutoff valve to be located after the meter.

The USER's failure to pay water charges duly imposed shall result in the automatic imposition of penalties as set out in the SUPPLIER's approved tariff. Penalties shall include, but not be limited to, a late payment penalty charge, termination of service, and a reconnection fee.

SECTION 3. The SUPPLIER reserves the right to determine the size of service connection to be used to supply water to the USER. A 5/8" x 3/4" meter will be the standard meter used. If a USER contracts for a larger meter, the USER agrees to pay the actual costs of materials and labor for the installation of such a meter.

**REMPOLKY**  
**JEFF R. BEROUEN**  
EXECUTIVE DIRECTOR  
TARIFF BRANCH  
*Brent Kirtley*  
EFFECTIVE OVER  
**12/10/2012**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

The SUPPLIER shall determine the location of the water meter on the property and such location will not be more than fifty (50) feet from the main.

The SUPPLIER purchases and installs the water meter and other appurtenances thereof and has the exclusive right to use said water meter and/or other appurtenances.

The SUPPLIER shall serve each individual residence or place of use with a separate meter, except for special circumstances which require approval of the utility's commissioners.

SECTION 4. The SUPPLIER shall determine the allocation of water to the USER in the event of a water shortage, and may shut off water to the USER if such event occurs. The SUPPLIER may shut off water to the USER if the USER allows a connection or extension to be made to his service line for the purpose of supplying water to another party. In the event the total water supply shall be insufficient to meet all of the needs of the USERS, or in the event there is a shortage of water, the SUPPLIER must first satisfy all of the needs of all of the USERS for domestic purposes before supplying any water for livestock purposes and must satisfy all of the needs of all of the USERS for domestic and livestock purposes before supplying any water for garden or other purposes.

SECTION 5. The USER agrees that no present or future source of water will be connected to any water lines served by the SUPPLIER's water lines and USER shall disconnect from his present water supply, well, or other source, prior to connecting to and switching to the SUPPLIER's system and shall eliminate present or future cross-connections in his system.

SECTION 6. For new connections, the USER agrees to pay to the SUPPLIER the meter connection/tap-on fee of \$\_\_\_\_\_ as set out in the SUPPLIER's approved tariff. If the meter to be installed is more than fifty (50) feet from the main, then the USER also agrees to pay for the additional materials and labor costs associated with the longer connection.

**For new connections, it is understood and agreed that the USER will pay for service beginning on the date the meter setting is in place, regardless of whether the USER meter has been installed, whether the USER is connected to the system, or whether the USER is utilizing any water from the system. The amount charged will depend upon any usage, but at no time be less than the minimum bill for the USER's appropriate customer classification.**

\_\_\_\_\_  
USER SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PHONE

\_\_\_\_\_  
WITNESS

\_\_\_\_\_  
UTILITY REPRESENTATIVE

<b>KENTUCKY</b>	
DATE	<b>PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN</b> EXECUTIVE DIRECTOR	
TARIFF BRANCH	
DATE	<i>Brent Kirtley</i>
EFFECTIVE <b>12/10/2012</b>	
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

FOR Areas of Rockcastle County/Jackson County  
Served by Eastern Rockcastle Water Association

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Eastern Rockcastle Water Association  
(NAME OF UTILITY)

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**SECTION 18: PARTIAL PAYMENT CONTRACT**

DATE OF ISSUE \_\_\_\_\_  
MONTH / DATE / YEAR

DATE EFFECTIVE \_\_\_\_\_  
MONTH / DATE / YEAR

ISSUED BY Michael P. McLean  
SIGNATURE OF OFFICER

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE  
NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY</b> <b>PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN</b> EXECUTIVE DIRECTOR
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PARTIAL PAYMENT AGREEMENT**

DATE: \_\_\_\_\_

NAME OF CUSTOMER: \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

AMOUNT OF DELINQUENT BILL: \_\_\_\_\_

I (we) \_\_\_\_\_

promise to pay in addition to the current monthly bill the above past due amount in \_\_\_\_\_  
monthly installments of \_\_\_\_\_ each. I understand that my water service will  
be discontinued if I fail to pay my regular monthly bill in addition to my monthly installment on  
the \_\_\_\_\_ day of each month, beginning on the \_\_\_\_\_ day of the month of \_\_\_\_\_  
in the year of \_\_\_\_\_.

Customer's Signature: \_\_\_\_\_

Utility Employee Witness: \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>12/10/2012</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)