

BellSouth Telecommunications, Inc.  
601 W. Chestnut Street  
Room 410  
Louisville, KY 40203

Joan.Coleman@bellsouth.com  
jcoleman6@imcingular.com

Joan A. Coleman  
Vice President  
Regulatory & External Affairs

502-582-2167  
Fax 502-582-2140

December 29, 2003

Thomas M. Dorman  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, Kentucky 40602-0615

DEC 31 2003

PUBLIC SERVICE  
COMMISSION

Dear Mr. Dorman:

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, BellSouth is providing advance notice to the Kentucky Public Service Commission (PSC) of BellSouth's intent to disconnect Max-Tel Communications, Inc. for non-payment.

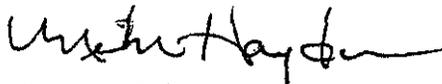
BellSouth's records indicate that Max-Tel Communications, Inc. is delinquent in payment of its bills to BellSouth in the amount of \$16,089.43. Of this amount, \$558.21 is overdue for services provided in Kentucky to Max-Tel Communications, Inc. Attempts to collect past due amounts from Max-Tel Communications, Inc. have been unsuccessful. BellSouth made numerous written notifications to Max-Tel Communications, Inc. informing them of BellSouth's intent to suspend or terminate services consistent with the terms and conditions of the Resale Agreement between Max-Tel Communications, Inc. and BellSouth. Attached is BellSouth's last written notice to Max-Tel Communications, Inc. On or about January 13, 2004, BellSouth will begin to discontinue services provided to Max-Tel Communications, Inc. if payments are not received by January 12, 2004. Disconnection of Max-Tel Communications, Inc. services will impact approximately 262 of its Kentucky customers.

Under terms of their Interconnection Agreement, Max-Tel Communications, Inc. is solely responsible for notifying its end users of the proposed service disconnection. BellSouth is copying Max-Tel Communications, Inc. to remind them of their obligation to notify their end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke BellSouth's Emergency Service Continuity Tariff, BellSouth will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

Should you or the staff have any questions concerning this filing or need additional information, Mike Hayden, of my staff, is familiar with this matter and can be reached on (502) 582-8180.

Very truly yours,

  
Joan A. Coleman 

cc: Max-Tel Communications, Inc.  
Attn: Mr. Mark Maxey

Attachment

**ATTACHMENT**

December 24, 2003

Max-Tel Communications, Inc.  
Attention: Mr. Mark Maxey  
105 N Wickham Street  
Alvord, Texas 76225

PLEASE REMIT PAYMENT TO:  
BellSouth Network & Carrier Services  
250 Williams Street  
Suite 5010 NW  
Atlanta, Georgia 30303

Dear Mr. Maxey:

Attempts to collect past due amounts from Max-Tel Communications have been unsuccessful and to date full payment has not been received. All accounts are currently in default in the amount of \$16,089.43 and subject to disconnection. A breakdown of these accounts is \$471.93 in Alabama, \$290.55 in Florida, \$558.21 in Kentucky, \$561.62 in Louisiana, \$8,680.32 in Tennessee, \$890.95 in North Carolina, and \$4,635.85 in South Carolina. Pursuant to the Resale Agreement between BellSouth Telecommunications, Inc. and Max-Tel Communications, Inc. consider this letter written notice that BellSouth will proceed with the discontinuance of existing services in Alabama, Florida, Kentucky, Louisiana, Tennessee, North Carolina, and South Carolina on January 14, 2004. Pursuant to the Agreement, it is Max-Tel Communications' responsibility to notify its end users of this impending disconnection.

In order to continue services, Max-Tel Communications must pay, in immediately available funds, the present undisputed balance in the sum of \$16,089.43 to BellSouth. In order to prevent disconnection of services in Alabama, Max-Tel Communications must pay \$471.93. In order to prevent disconnection of services in Florida, Max-Tel Communications must pay \$290.55. In order to prevent disconnection of services in Kentucky, Max-Tel Communications must pay \$558.21. In order to prevent disconnection of services in Louisiana, Max-Tel Communications must pay \$561.62. In order to prevent disconnection of services in Tennessee, Max-Tel Communications must pay \$8,680.32. In order to prevent disconnection of services in North Carolina, Max-Tel Communications must pay \$890.95. In order to prevent disconnection of services in South Carolina, Max-Tel Communications must pay \$4,635.85. Also, payments are expected for any current bills that may become due. If service is interrupted, full non-recurring charges will be applicable to reestablish service.

If you have questions regarding your account, please contact the Billing Operations Manager, Leisa Mangina, at (205) 714-7359.

Sincerely,

**ORIGINAL SIGNED BY GARY PATTERSON**