

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF CROWN COMMUNICATION INC.)
AND NEXTEL WEST CORP. FOR ISSUANCE OF A)
CERTIFICATE OF PUBLIC CONVENIENCE AND)
NECESSITY TO CONSTRUCT A WIRELESS) CASE NO.
COMMUNICATIONS FACILITY AT CAVE CITY) 98-011
IN THE TRUNKED SMR LICENSE AREA IN THE)
COMMONWEALTH OF KENTUCKY IN THE COUNTY)
OF BARREN)

O R D E R

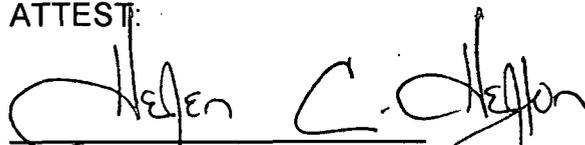
The Commission has received the attached letter regarding the proposed cellular telecommunications services facility to be located at Prewitts Knob Road (also known as Happy Valley Road) near Cave City, Barren County, Kentucky.

IT IS THEREFORE ORDERED that:

1. Crown Communication Inc. and NEXTEL West Corp. (hereinafter "Applicants") shall respond to the concerns stated in the letter by certified mail, within 10 days from the date of this Order.
2. Applicants shall file a copy of the certified letter and dated receipt, within 7 days of the date on the receipt.

Done at Frankfort, Kentucky, this 18th day of February, 1998.

ATTEST:


Executive Director

PUBLIC SERVICE COMMISSION


For the Commission

RECEIVED

JAN 26 1998

PUBLIC SERVICE
COMMISSION

JANUARY 26, 1998

EXECUTIVE DIRECTOR'S OFFICE
PUBLIC SERVICE COMMISSION OF KENTUCKY
P.O. BOX 615
FRANKFORT, KENTUCKY 40602

RE: CASE # 98-011

GREETINGS:

LET ME BEGIN BY SAYING THAT I WELCOME MORE COMPETITION IN
THE CELLULAR TELEPHONE BUSINESS.

I REPRESENT A GROWING NUMBER OF PEOPLE WHO ARE DISSATISFIED
WITH BILLING PRACTICES OF BLUEGRASS CELLULAR AND CELLULAR
ONE. BUT FIRST, ABOUT THIS NEW TOWER. WE WOULD LIKE SOME
SPECIFIC INFORMATION REGARDING OPERATION. WILL THERE BE A S
STAND-BY GENERATOR LARGE ENOUGH TO NOT ONLY SUPPLY POWER
TO TOWER LIGHTS BUT TO POWER THE RADIO RELAY RECEIVERS AND
TRANSMITTERS IN THE EVENT OF A MAJOR POWER FAILURE FOR AT
LEAST TWO DAYS? REMEMBER THE 1994 ICE STORM? THERE WAS
VERY LITTLE CELLULAR SERVICE IN THIS AREA DURING THAT TIME.

THIS PARTICULAR SITE (PREWITTS KNOB) ALREADY HAS TWO OTHER
SELF-SUPPORTING TOWERS APROX. 220'-250' TALL, PLUS ONE
200' GAUYED TOWER AND ANOTHER 100' TALL GUYED TOWER. WILL
THE COMPANIES (CROWN COMMUNICATIONS AND NEXTEL WEST) INSTALL
FILTERS TO PREVENT INTERFERENCE TO EXISTING REPEATERS?
ALSO, THERE IS A COMMERCIAL CAVE LOCATED IN THIS HILL.
WHAT WILL THE TOWER WEIGH AND CAN WE BE ASSURED THAT THIS SITE WILL
SUPPORT THE ADDED WEIGHT OF A THIRD LARGE SELF-SUPPORTING
TOWER?

WE ARE NOT NECESSARILY ASKING FOR AN INTERVENTION; HOWEVER
WE WOULD LIKE SUFFICIENT ANSWERS TO THE ABOVE QUESTIONS.

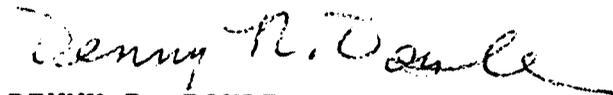
NOW, REGARDING EXISTING CELLULAR SERVICE-AT THE PRESENT TIME
IF A PERSON IS REDING IN ONE VEHICLE AND CALLS ANOTHER PERSON
OR VEHICLE WITH A CELLULAR PHONE, BOTH PARTIES PAY FOR AIR
TIME. WHEN I LIVED IN ATLANTA, GEORGIA, THE PARTY WHO
INITIATED THE CALL FROM ONE CELL PHONE TO ANOTHER CELL PHONE
WAS RESPONSIBLE FOR ALL THE AIR TIME CHARGES; AND THIS SEEMS
MUCH MORE FAIR. I SPOKE TO A REPRESENTATIVE OF BLUEGRASS
CELLULAR IN GLASGOW AND SHE SAID SHE DID NOT BELIEVE THAT
ANYONE WOULD LET YOU USE THEIR TOWERS FOR FREE. BUT I
SPEAK THE TRUTH REGARDING THIS ISSUE. WHY SHOULD THE USER
HAVE TO ~~WXXE~~ PAY TO HAVE INCOMING CALLS BLOCKED? WE (THE
CONSUMERS) ARE BEING BILLED AS IF WE WERE USING FOUR
FREQUENCIES, BUT WE ARE ONLY USING TWO FREQUENCIES. I HAVE
HELD A COMMERCIAL BROADCAST RADIO LICENSE BUT I THOUGHT
THE BLUEGRASS REPRESENTATIVE HAD A NOVEL WAY OF CALLING ME
A LIAR.

ALSO, DETAILED BILLING, THEY CLAIM IS AN ADDITIONAL CHARGE. I KNOW OF NO OTHER BUSINESS (PUBLIC UTILITY OR OTHERWISE) WHERE THE CUSTOMER IS EXPECTED TO PAY FOR A SERVICE AND THEN EXPECTED TO PAY FOR THE KNOWLEDGE OF HOW MUCH SERVICE THEY ARE PAYING FOR TO START WITH.

THE INFORMATION IS ALREADY IN THEIR COMPUTERS. THESE LAST TWO ITEMS JUST DO NOT MAKE COMMON SENSE. IT WOULD BE AS IF I CALL ON A LAND LINE FROM KENTUCKY TO CALIFORNIA AND BOTH PARTIES, IN BOTH STATES, PAY LONG DISTANCE CHARGES AND THEN PAY TO FIND OUT HOW MUCH TIME THEY ARE PAYING FOR TO START WITH.

I AM VERY MUCH LOOKING FORWARD TO ANY EXPLANATIONS OR CLARIFICATIONS YOU CAN PROVIDE CONCERNING ALL POINTS MENTIONED IN THIS LETTER.

RESPECTFULLY



DENNY R. DOYLE
P.O. BOX 151
CAVE CITY, KNETUCKY 42127

CERTIFIED MAIL/RETURN RECEIPT REQUESTED