

Steven L. Beshear  
Governor

Robert D. Vance, Secretary  
Environmental and Public  
Protection Cabinet

Larry R. Bond  
Commissioner  
Department of Public Protection

Lisa Jackson  
14 North Travis Drive  
Thelma, KY 41260



Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

Mark David Goss  
Chairman

John W. Clay  
Vice Chairman

Caroline Pitt Clark  
Commissioner

March 10, 2008

RE: Case No. 2008-00078

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell  
Executive Director

BOD/rs  
Enclosure



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Caroline Pitt Clark  
Commissioner

Larry R. Bond  
Commissioner  
Department of Public Protection

Honorable Squire N. Williams III  
Special Master Commissioner  
Franklin Circuit Court  
P.O. Box 676  
Frankfort, KY 40602-0676

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COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LISA MICHELLE JACKSON	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2008-00078
	)	
APPALACHIAN WASTE CONTROL	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Appalachian Waste Control is hereby notified that it has been named as defendant in a formal complaint filed on February 29, 2008, a copy of which is attached hereto.

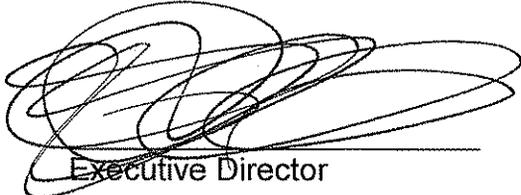
Pursuant to 807 KAR 5:001, Section 12, Appalachian Waste Control is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 10<sup>th</sup> day of March, 2008.

ATTEST:

By the Commission



Executive Director

93

2008-78

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

FEB 29 2008

PUBLIC SERVICE  
COMMISSION

Lisa Michelle Jackson  
(Your Full Name)

COMPLAINANT

VS.

Appalachian Waste Control  
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Lisa Michelle Jackson respectfully shows:  
(Your Full Name)

(a) Lisa Michelle Jackson  
(Your Full Name)

14 N Travis DR Thelma, Ky 41260  
(Your Address)

(b) Paintsville Utilities Commission (Appalachian was  
(Name of Utility) Contr.)  
c/o Squire W. Williams  
P.O. Box 676 Frankfort, Ky 40602  
(Address of Utility)

(c) That: Are threatening to turn water service off if  
(Describe here, attaching additional sheets if necessary,

sewage isn't paid in the amount of \$530.48  
the specific act, fully and clearly, or facts that are the reason

in 10 days from Feb 20, 2008 and haven't  
and basis for the complaint.)  
proper usage of sewer for almost 2 years.  
it is running in my yard backed up and

Continued on Next Page

Formal Complaint

Lisa Michelle Jackson vs. Appalachian Waste Control

Page 2 of 2

my house and it is hard to breathe from  
the smell, my kids and I are constantly  
staying sick from it.

Wherefore, complainant asks keep water on have 2 children  
(Specifically state the relief desired.)

in home and one of them is disabled, and  
get sewage system fixed need my yard  
and pipes and under my house cleaned up  
and fixed very unsanitary, children, pots

Dated at Tholma, Kentucky, this 26 day  
(Your City)

and us be  
exposed

of February, 192008  
(Month)

Lisa M. Jackson  
(Your Signature)

(Name and address of attorney, if any)

CS RECEIVED

FEB 29 2008

PUBLIC SERVICE  
COMMISSION

APPALACHIAN WASTE CONTROL  
*c/o Squire N. Williams III, Temporary Receiver*  
P.O. Box 676  
FRANKFORT, KENTUCKY 40602-0676

TELEPHONE: (502) 227-2271

FAX: (502) 875-7158

February 20, 2008

Lisa Jackson  
14 N. Travis Dr.  
Thelma, Kentucky 41260

Re: Sewer Service Charges for Appalachian Waste Control/Notice of Water  
Disconnect

Dear Ms. Jackson:

Our records reflect that you are delinquent in the payment of your sewer service charges for the above address in the amount of \$530.48.

This letter is to advise you that the Paintsville Utilities Commission will disconnect water service to any customer who fails to pay for sewer services. Pursuant to KRS 96.932, a sewer provider can compel a water service provider to stop a customer's water service for non-payment of his or her sewer bill. By law, the water service must discontinue the service and cannot turn the service back on until the sewer provider so directs. You will be responsible for any charges for discontinuing the service and reinstating the service.

Please be advised that your water service will be disconnected for non-payment of your sewer bill unless, within ten (10) days of the date of this letter, you make payment in full for all delinquent charges, or enter into an acceptable payment agreement to pay your delinquent sewer charges in full. This termination date will not be affected by your receipt of any subsequent bill. You have the right to dispute the reasons for termination.

Please forward payment in the amount reflected to the address above, or contact me if you believe that this notice is being sent in error.

Sincerely,



Squire N. Williams III  
*Temporary Receiver, Appalachian Waste Control*

This notice is an attempt to collect a debt. Any information obtained will be used for that purpose.

Wes Jackson  
4 N Grassie Dr  
Wmwa, Ky 41266

Received  
Administrative Services  
FEB 29 2006  
Public Service Commission

HAGERHILL  
FEB 29 2006  
—PM  
41222



Department for Public Protection  
Kentucky Public Service Commission  
211 Sutter Boulevard

Frankfort, Ky 40601  
40601+2294-11 R012